



AWARDS

CRITERIA

HANDBOOK FOR NOMINATIONS

CELEBRATING

OUR BUSINESS

AND COMMUNITY SUCCESS

Vote online @ www.didsburychamber.ca/events

ONE BUSINESS AT A TIME

COMMUNITY SPIRIT of the YEAR AWARD (FOR PROFIT)

Awarded to the Didsbury & District Business or Organization that serves and promotes the community through time involvement, energy and volunteer hours spent. This business or organization offers exemplary customer service, growth, staff and facility development, awards and innovation. This award will be given to the business or organization whose example demonstrates excellence in the enthusiastic support and promotion of the community.

Award Criteria:

- Began operations in Didsbury & District in what year?
- Employs how many staff members?
- Contributes how many hours of volunteerism to the community annually?
- Offers exceptional customer service?
- Provides employment development (e.g. training incentives)?
- Provides a positive work environment?
- Demonstrates leadership in the work environment and the community?
- Demonstrates significant achievement through its operations?
- Supports other local organizations through donations?
- Sources services and materials in the Didsbury & Area, when feasible?
- Has not received a Didsbury & District Chamber of Commerce Community Spirit Award in the past 3 years?

BUSINESS ETHICS of the YEAR AWARD

The Business Ethics Award is given to the business/organization that best demonstrates a commitment to advancing marketplace trust through ethical business practices.

Award Criteria:

- Have operated in Alberta for a minimum of 1 year.
- Been operating in Alberta and continue to do so at the time of the awards presentation.
- Employs Albertans to produce goods and/or provide services.
- BBB Accredited Business Status is not a requirement but the Business nominated must be in good standing with the Better Business Bureau.
- Nominees will be required to provide additional information based on the BBB's Eight Standard's of Trust, outlined below.

BBB's Eight Standards of Trust are.:

1. Build Trust
2. Advertise Honestly
3. Tell the Truth
4. Be Transparent
5. Honor Promises
6. Be Responsive
7. Safeguard Privacy
8. Embody Integrity

Nominees will be contacted and asked for a written explanation and supporting documentation on how the business / organization meets some or all of these standards of trust with their employees, customers, suppliers and the community. Supporting documents may include employer handbooks, mission/vision statement, training manuals, policies and procedures, advertising samples, customer feedback / testimonials, media clippings and / or other relevant documentation.

BUSINESS OF THE YEAR AWARD

Employs 10 employees or less / Employs 11+ employees

Two awards are presented in this category, dependant on size of business. Awarded to the Didsbury & District Business or Organization that best exemplifies innovation, direction and successful modeling. This business incorporates values into their business and has a commitment to Didsbury and District. This award will be given to the business or organization whose example demonstrates excellence in the enthusiastic support and promotion of the community.

Award Criteria:

- Began operations in Didsbury & District in what year?
- Employs how many fulltime/part-time staff members?
- Supports local charitable organizations through donations or staff contribute to the community through volunteer work.
- Offers exceptional customer service?
- Provides employment development (e.g. training incentives)?
- Provides a positive work environment?
- Demonstrates leadership in the work environment and the community?
- Demonstrates significant achievement through its operations?
- Supports other local organizations through donations?
- Sources services and materials in the Didsbury & Area, when feasible?
- Has not received a Didsbury & District Chamber of Commerce Business of the Year Award in the past 3 years?

YOUTH EMPLOYEE OF THE YEAR AWARD

The Youth Employee of the Year Award is to recognise the “above and beyond work practices and work ethics from youth in the workplace in the community of Didsbury.

Award Criteria:

The following guidelines are the criteria for nominating an eligible youth:

1. Employee must be between 15—18 years of age (at time of nomination).
2. Employee must have a record of employment in good standing.

Some skills, duties and work ethics to consider:

Good attendance and punctuality.

Willingness to learn new skills and duties as required.

Attitude: courteous, helpful and respectful of those they work with and the public they serve.

Appearance is clean and tidy.

Communication skills are clear and positive.

Additional Information

Please include your experience(s) with the nominee.

EXCEPTIONAL CUSTOMER SERVICE of the YEAR AWARD

Have you met someone who went out of their way to provide you with outstanding service? If so, we want to learn about that individual whose service went above and beyond what is traditionally expected. Please take a moment to tell us about your experience and the person you wish to nominate. Please use the back of ballot to let us know.

Winners are chosen based on quality of service, not quantity of nominations.

Criteria you may wish to consider would be:

- Friendliness
- Efficiency
- Knowledgeable
- Courteous
- Went above and beyond your expectations.

PEOPLE'S CHOICE OF THE YEAR AWARD

The Didsbury & District Chamber of Commerce wants to know from the citizens of and visitors to Didsbury Businesses, who your favorite business is and what they mean to you.

Criteria you may wish to consider would be:

Support by the business for the community

Service provided

Has this business shown growth and success

Does this business display sincerity and great service to its customers

Additional Information

Please include your experience(s) with the nominee.

COMMUNITY SPIRIT of the YEAR AWARD (NON-PROFIT)

Awarded to the Didsbury & District Organization that serves and promotes the community through time involvement, energy and volunteer hours spent. This award will be given to the organization whose example demonstrates excellence in the enthusiastic support and promotion of the community.

Award Criteria:

- Began operations in Didsbury & District in what year?
- Operates with how many volunteers?
- Contributes how many hours of volunteerism to the community annually?
- Offers exceptional customer service?
- Provides employment development (e.g. training incentives)?
- Provides a positive work environment?
- Demonstrates leadership in the community?
- Demonstrates significant achievement through its operations?
- Supports other local organizations through donations?
- Sources services and materials in the Didsbury & Area, when feasible?
- Has not received a Didsbury & District Chamber of Commerce Community Spirit Award in the past 3 years?